



Ms Louise SUGARS



Ms Sugars was the General Manager and Secretary of the Club from 2021 to 2024

Louise Sugars was born in West End, Brisbane in 1966 and is one of eight children.

She graduated from Brisbane State High School in 1983 and starting work at the Ansett-owned Gateway Hotel on North Quay. Louise remained in the hospitality industry, working for Hyatt and Hilton hotels for over a decade before moving into Club management.

Louise's career in the hospitality industry embraced a variety of locations – including Queensland, Victoria, South Australia, and NSW in Australia; and a period in the United Kingdom working in the restaurant at Harrods in Knightsbridge, London.

Career highlights in the hospitality industry include:

- Pre-opening team at Hayman Island in 1988
- Pre-opening team at Peppers Terrigal Hotel in 1991
- Pre-opening team at Watermark Hotel, Surfers Paradise in 1998

We thank the History Interest Group and other volunteers who have researched and prepared these Notes. The series will be progressively expanded and developed. They are intended as casual reading for the benefit of Members, who are encouraged to advise of any inaccuracies in the material.

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- Executive Director of Catering at the Adelaide Festival Centre
- Responsible person for a State Dinner for Her Majesty Queen Elizabeth II at the Adelaide Festival Centre in 2002
- Responsible person for catering at two Adelaide Festivals
- Responsible person for catering for Parsifal Opera in Adelaide
- General Manager, Hidden Valley Golf and Country Club at Wallan, Victoria
- General Manager and Secretary, Queen Adelaide Club in Adelaide, South Australia

Louise served as the General Manager and Secretary of the United Service Club Queensland from 25 October 2021 to 29 February 2024, during which time the Club celebrated the 75th anniversary of being in its present Club House.

A major achievement of Louise was an improvement in the Club's profitability in her first full financial year at the Club. Louise also filed a hail damage claim for a storm in 2019 with success - resulting in a new roof for both the Green House and Montpellier buildings.

Other achievements during Louise's time at the Club included:

- Reinstatement of three accommodation rooms
- Upgrading of the accommodation rooms in painting and soft furnishings
- Introduction of a building levy to assist with the upkeep of the Club's two heritage listed buildings
- Purchase of new furniture for the terrace
- Painting plan for Club areas
- Introduction of Lighthouse Safety and WHS Committee

During her service, Ms Sugars served Presidents Lieutenant Colonel Coyle and Major Harding.

Sources included:

- Various web pages
- *United Service Club, Queensland: The First Century, 1892-1992* by Flight Lieutenant Murray Adams and Lieutenant Colonel Peter Charlton
- Club Meeting Minutes, Annual Reports, and sundry documents
- Contribution from Ms Sugars February 2024